



From: Pamela Busch <pbusch@sandi.net>

Subject: End of First Week

Hello Riley, Marcy and New Dawn Parents/Guardians,

Thank you so much for all your support during our first week of school with Welcome Week! You are amazing! And tons of thanks to all the parents that came and picked up supplies for your child. If you were unable to come and pick up supplies, you should have received a delivery of the supplies by now. If you have not, please email jcone@sandi.net.

Our first week went smoothly! Teachers were very excited to meet with students each day and we are ready to begin our regular school schedule starting on Tuesday-remember, there is no school on Monday. By now, most of you will have received your child's individual schedule with learning links in the mail. If you have not, thanks for your patience with us, as teachers are getting this just right for your child before they mail this to you. Each child's individualized schedule contains their class times, learning links, staff contact info and other helpful information. If you have not received this in the mail by the end of next week, please contact your child's teacher or me, so we can ensure you and your child receive this.

If your child needs a District laptop because they never received one, please email cortiz1@sandi.net to make a request for a laptop.

If your child currently has a District laptop and it is having issues, please follow these steps:

1. Family calls the Family Technology Support Line 619-732-1400
2. Support technician troubleshoots the student Chromebook
3. If the support tech is unable to fix the issue over the phone and determines a replacement Chromebook is required, directs the family to a Technology Support Center for exchange.
4. Family exchanges the student Chromebook at one of the 4 designated Technology Support Centers. If the family cannot go to a distribution site to exchange the device, let the technology support person you speak with know this, so it can be arranged for delivery!

The SDUSD sent a Back to School Guide to all parents through email. I am including the links to these below in case anyone missed it:

- [English](#)
- [Español](#)
- [Tiếng Việt](#)
- [Tagalog](#)
- [Somali](#)

We look forward to starting classes with your child next week and I wish you all a wonderful, safe and restful weekend!

Pamela Busch, Principal